



Action List

Mission Service Organisation Retreat

17-21 March 2025

Queenstown, New Zealand

Purpose: Our organisations exist to facilitating global mission through local churches and their mission partners. This conference provided an opportunity to gather for pray, learning, and collaboration as we seek to serve God and his people together.

Actions: The following collective actions were discussed

1. Repository of Resources

What: A central online repository of shared resources. This could include the following:

- Comms Resources
 - Articles
 - Country Reports
 - Media
- Shared Documents e.g.
 - Membercare policy and strategy
 - Job Descriptions
 - Examples of MoUs
 - Debriefing resources
 - National Workers policy and strategy

Lead: Echoes International

2. Disaster Relief Coordination

What: Explore ways that we can work more strategically together to respond to disaster in an appropriate way

- Overview of our Goals – GC3 (Emma)
- Guidelines on what coordination could look like – Echoes (Matt)

3. **Networking of all MSOs**

What: Explore ways all MSOs can work together to support and learn from each other. This could include the following:

- Clarification of what networking involves and what the needs are
- Determine where current relationships exist between MSOs and how ongoing engagement can be encouraged

Lead: Executive Directors

4. **Connect Comms Teams**

What: Connect the key Comms team staff to explore potential ways to work together

Lead: Executive Directors

5. **Mobilisation/Onboarding**

What: Further discussion what mobilisation looks like for each MSO. Map out the mobilisation process and facilitate meeting of appropriate staff.

Lead: Executive Directors

6. **Digital App**

What: Further discussion on a mobile app(s) and explore ways to use a shared app, and potentially share costs.

Lead: Executive Directors

7. **Gap Year Programmes - Headspace/FirstServe**

What: Connect Headspace and FirstServe staff to determine if there is potential to learn from each other and cooperate more.

Lead: Executive Directors

8. **Member care**

What: Share learning and resources on member care. Explore if there are ways to work more closely.

Lead: Executive Directors

MSO Responses

The following responses were provided by each MSO.

AMT

1. Networking and principles for engagement with national workers
 - Engagement framework – relationship building toward ICBM 9 and there in person
2. Networking and principles of engagement for mentors – sustainable
3. Member care
 - Investing in volunteers
 - Equipping partners in member care – for church planting
4. Shared document to allow accountability for national supporter work

5. Engaging more meaningfully and frequently with GC3

CMML

1. Contact with field – onboarding
2. Explore secure App
3. Disaster Relief – standardize communication
4. Target fledgling MSO to mentor
5. Target country needing an MSO to work jointly with one of the 5 to start
6. Develop a repository – disaster, contacts. Etc.

Echoes

1. Onboarding – ideas from here to develop sustainability, succession
2. Central repository – articles, materials we are developing
3. MSO encouragement approach for new or emerging fields
4. Disaster relief – summary and formalizing
5. Mobilizing teams
6. Comms team to learn from each other

GC3

1. Member Care

- Create subcommittee for member care
- Create member only section on website of member care article
- Invite former mission partners as volunteers to engage in mentorship and pastoral care of current missionaries.
- Reiterate board members going on pastoral care visits
- Explore [International Crisis & Risk Management Leaders | Crisis24](#) (or similar) subscription.
- Consider providing churches with documents to do a 3 year/9 year structured debrief.

2. Onboard

- Update commendation documents to include emergency information
- Explore privacy of information and what we do with documentation
- Schedule onboarding as a future strategic plan. Explore MOUs with churches, mission partnerships, and mission organization.

3. National Workers

- Have conversation with AMT about how they support national workers.
- Create guidelines for the churches on engaging with and supporting national workers.
- Consider creating guidelines for churches regarding employing overseas cross-cultural missionaries in their local church.

4. Digital: Paper to App

- Subscribe to Echoes, CMCL, AMT, and MSC media.
- Connect GC3 Comms person to other MSO Comms teams.

- Follow up the sharing on Comms in an MSO repository being set up by Matt from Echoes.
- Explore app options (e.g. IBCM for \$300 plus set up costs)

5. Aid & Development

- Document learnings from aid projects. For example NZ focus on rehabilitation, how GC3 works with CCCNZ.

MSC

1. Renewed sense of urgency around comms – leadership influence
2. Relationships with MSOs - how to engage more intentionally rather than just transactional
3. Medical and psychological evaluations for onboarding
4. Debriefing with our mission partners every 3 – 5 years
5. Retired workers – articulating resettlement
6. Bringing them home well